Political marketing

Theory and practice of politics

Introduction

Marketing and Political Marketing

11. These to Feuerbach:Philosopers did only explain the world differently, the thing is to change it.

Marx-Engels

Introduction

- **Politics** Politics is a practical science, since it is concerned with the noble action or happiness of the citizens.
- politics as a normative or prescriptive discipline rather than as a purely empirical or descriptive inquiry.
- Polis Greek city-state
- Aristotle (b. 384 d. 322 BCE): Politics

	Correct	Deviant
One Ruler	Kingship	Tyranny
Few Rulers	Aristocracy	Oligarchy
Many Rulers	Polity	Democracy

Introduction: Politics

Source of political power

- SLAVE SOCIETY physical power
- FEUDAL SOCIETY origin
- CAPITALISTIC SOCIETY competitive advantage

DEMOCRACY Source of political power: people, citizen

- Service for citizen
- Way of ruling society
- Competition of "political products"

Introduction: Marketing

"Marketing is the activity, set of institutions and processes for creating, communicating, delivering, and exchanging offerings that have value for customers, clients, partners, and society at large."

(Kotler, Keller - The American Marketing Association)

Marketing, as entrepreneurs conception, was established after II. WW

Introduction: Customer

Marketing conception: CUSTOMER IS THE KING!

Only customer is the person who pay all activities of the company.



Main marketing target is to fulfill customers needs

Introduction: Citizen

All power in democratic countries comes from the people.



"We the People of the United States, in Order to form a more perfect Union, establish Justice, insure domestic Tranquility, provide for the common defence, promote the general Welfare, and secure the Blessings of Liberty to ourselves and our Posterity, do ordain and establish this Constitution for the United States of America." (The Constitution of the USA)

Introduction: Political marketing

political marketing is designed to influence people's votes in elections. It is different from conventional marketing in that concepts are being sold as opposed to products or services. Political marketing, however, employs many of the same techniques used in products marketing, such as paid advertising, direct mail and publicity" (Butler and Collins, 1994).

- This type of political marketing is typical for DEMOCRATIC SYSTEMS
- ENVIROMENT OF FREE COMPETITION OF POLITICAL "PRODUCTS"

Introduction: Political Marketing

- Marketing is becoming an important tool in politics in general, it provides core benefits that align with the conditions necessary for democracy.
- Marketers provide consumers with information so that they can make better choice. They see tremendous values in active customer engagement as it allows them to learn about their customer's needs and preferences, knowledge that can be applied to marketing strategies and communications.

Mone, K. & Bazini, E. 2013, "Political marketing application by political parties: A framework for understanding its impact in democracy"

Introduction: Political Marketing

 Democracies involve "enlightened" citizens participating in the political process and making their choices from among the available candidates.

> Mone, K. & Bazini, E. 2013, "Political marketing application by political parties: A framework for understanding its impact in democracy"

Introduction: Marketing and Political Marketing



Political Marketing vs. Commercial Marketing



Marketing mix

Marketing and Political Marketing



Marketing mix

Every good which should be sold

Augmented product



Augmented Product



Product: Product Life Cycle



Product: Diffusion of Innovation



Marketing mix

Value of product created on the market -demand vs. offer



Marketing mix: Price

Value of product created on the market -demand vs. offer

For producer = costs + gains For customer= value of invested money

Subjective value Transaction become in the situation when both – Customer and Producer(Seller) evaluate transaction as advantage where subjective value of product (for customer) and money (for producer) is higher, than value of product or invested money

Market mechanismus



Marketing mix: Price



Marketing mix

Promotion – Marketing communication Way of paid communication of product



Marketing communication mix



Sponsoring Event marketing Etc...

Marketing communication



Marketing mix

Ways of product distribution



Place: Distribution ways

- Direct ways producer customer
- Indirect ways producer middlemen customer



Political Marketing mix

Marketing and Political Marketing

Marketing mix

Abstract political product Concrete political product



Political product

- WHAT IS IT?
 - IDEAS
 - PROMISES
 - POLITICAL PARTIES / POLITICIAN SELF



WE CAN!



Idea

• PLATO



Political product: Ideas

- Ideology = worldview system, system of ideas which help us understand and explain the world
- Ideology is elaborate system of opinion, attitudes, values and ideas with apologetic or offensive function based on formulation of political, worldview or similar interests of specific group
- Political ideology = opinion and ideas about political reality

Political product: Ideological conceptions in history

- Liberalisms
- Conservatisms
- Socialisms
- Communism

Freedom, Equality, Fraternity and Order

Political product: Ideological conceptions in history

Main ideologies with political impact

• Liberalism:

liberty = freedom – central value is freedom of individual and accent on individuality

<u>Conservatism</u>

Accent on tradition, history, family, order, authority = value "an sich"

<u>Socialism</u>

ideal of social justice and brotherhood

• <u>Communism</u>

Ideal of common ownership and classless society

Political product: Ideology conception

Typology:

- Linear Communism Socialism Liberalism Conservatism Fascism
- Division on Left and Right (comes from French Revolution) based on radicalism (Left) and conservatism (Right). Base on relation of ideology to equality.
- **U- scheme** there is shown, that extreme ideologies (communism, fascism) are similar in building a totality.
- Scheme Authority Freedom division to Left and Right is not sufficient. Social democracy – free left, anarchic capitalism – free right, Stalinism – left authority x Nazism – right authority

Political product: Ideology conception

3. <u>Politology triangle</u>

- Development of western democracy was ruled by 3 ideological conceptions: *liberalism, conservatism and socialism*
- But it was affected by anti democratic ideologies: *anarchism, communism, fascism*
Dialectical materialism and Belief in miracles

- Ideology, which should explain everything even opposite phenomena by one consistent idea
- Laws of Dialectic (F. Engels):
- 1. quantity changes to quality
- 2. opposites interpenetrate
- 3. negation of the negation
- Miracles make ideological explanation of world more understandable
- Miracle is good example for support of the consistent worldview

Political product: PROMISE



PROMISE

I believe that this nation should commit itself to achieving the goal, before this decade is out, of landing a man on the moon and returning him safely to the earth. JFK 1961

Political product: PROMISE

PROMISE

MAKE AMERIKA GREAT AGAIN



WEEK and STRONG PROMISES

FAIR TAX SYSTEM and other

Political product



Political product

PROMISE

ELECTION



Election in democratic countries are based on free competition of POLITICAL PRODUCTS

Political product: Politicians

HUMAN BRANDING

- Actors
- Soldiers
- Revolutionary
- Businessman
- Scientists
- Trade-union leader
- Professional politicians



Human branding is an emergent topic in mainstream marketing. The value as a brand of a person who is wellknown and subject to explicit marketing communications efforts is being investigated in many fields



Political product: Leaders

HUMAN BRANDING

WINSTON CHURCHILL Type of Leader: Economic, Military, Political

> BENJAMIN FRANKLIN Type of Leader: Intellectual, Political, Scientific, Social

MOHANDAS GANDHI Type of Leader: Political

MIKHAIL GORBACHEV Type of Leader: Economic, Intellectual, Political

CHE GUEVARA Type of Leader: Intellectual, Military, Political

ADOLF HITLER Type of Leader: Military, Political

ALEXANDER THE GREAT

Type of Leader: Military, Political

ASHOKA

Type of Leader: Military, Political, Religious

NAPOLEON BONAPARTE

Type of Leader: Military, Political

JULIUS CAESAR

Type of Leader: Military, Political

FIDEL CASTRO

Type of Leader: Economic, Military, Political

Marketing mix

Ways of product distribution

ELECTION Voting system Representative democracy Plurality/majoritarian Proportional representation Mixed-member Other Direct democracy

campaigning, electioneering



Place

SECOND PLACE IS NO PLACE THE WINNER TAKES IT ALL

Place: Election

- Voter turnout
- Rule of public opinion (research)
- Spiral of silence
- Types od political marketing in:
- Representative democracy
- Direct democracy REFERENDUM

Place: Representative democracy

- Voter over give the power to the deputy (politician, political party)
- Indirect distribution way of political product
- Pros relative stability of political system, believe in professionality of political solutions
- Cons political compromise causes difference from voters expectation (example: not achieved promises in political programs)

Place: Direct democracy

- Direct democracy REFERENDUM
- Voter makes decision directly direct way of distribution
- Pros direct influence on the result on the solution
- Cons only simple questions (YES, NO), danger of populistic manipulation with public opinion







Voter Turnover decrease in national and euro elections

Spiral of silence



The **Spiral of Silence Theory** is a political science and mass communication theory proposed by the German political scientist Elisabeth Noelle-Neumann, which stipulates that individuals have a fear of isolation, which results from the idea that a social group or the society in general might isolate, neglect, or exclude members due to the members' opinions.

Marketing mix

Advertising : Mass media Direct marketing Sponsoring PR

Communication strategy Image of brand, product Political party, politician, idea campaigning, electioneering



Promotion: Political message

• Modern world is overcrowded by messages

KEEP IT SIMPLE, STUPID

Mass media

- Product of mass SOCIETY
- The **mass media** is a diversified collection of media technologies that reach a large audience via mass communication.
- Mass production effective production of the mass of standardized products (ECONOMIES OF SCALE)
- Mass culture all products are GOODS for sale.
- ONE SOURCE, STANDARDIZED OUTPUT, MASS OF PERCIEVER



Communication methods

- Political campaigns
 - Voting campaigns electioneering
 - Between election communication
 - Work with important social, economic, etc. questions, actual problems, affairs
 - Agenda setting who and how set the topics

Communication methods

- Mass Media: ATL
- TV, Print : Traditional media
 - Political discussion
 - Interviews with politicians
 - News (with political content)
 - Comments by politicians, by journalists, experts on politic topics
- New media : Internet, Social networks (f.e Facebook Page for the party or candidate. Use of Twitter comments)



Communication methods

- BTL
 - PR Public relations press conferences, press reports, public political party documents (programs, manifests, proclamation...)
 - Sponsoring politician, party involving in different social events in the rule of supporter
 - Events pre election (as a part of electing), party congresses, demonstrations organized by politician or political party, taking a part of politician on demonstrations of other subjects (as support)

Marketing mix

What are the costs of POLITICAL PRODUCTS?

-costs for citizens

-economical : taxes payment-non-economical : individualfreedom

-price offered by political system

 -economical: taxes demand and use
 -non-economical: demand on
 individual freedom



Price: non economical costs

Thomas Hobbes: Leviathan Metaphore of State Power

We over give part of our individual freedom to HIM as he protect us



Price: Equilibrium of demand and offer

- Offer from politicians, parties (ideas, visions --- concrete solutions laws)
- Demand from citizens worldview ---- concrete solutions individual advantage
- Abstract political product IDEA image society advantage
- Concrete political product CONCRETE SOLUTION LAW individual advantage

Price of control of public money Corruption in state institutions



Real and Virtual Targets

- Strategic (Real) and Virtual TARGETS
- Virtual targets = as idea is better accepted by public, better sold to the public
- Better short term results via virtual

Political Marketing

- Way, how to better sold political products to the public
- Text reproduction of ideology,
- Process of emptying of word's meaning,
- Process of spreading of ideology in social mind wit help of text.

"Grau ist, mein lieber Freund , alle Theorie und grün ist der Baum des Lebens." J.W.Goethe



Theorie des kommunikativen Handelns

- LEBENSWELT (Life world)
- Phenomenological method
- World od social phenomena, world of everyday life (Alltag)
- Factual relationship (Sachverhalt) (Wittgenstein) its existence is substance of social interaction (interaction actor- social world)
- Necessity of coordinated action in society came out of communication- target of communication
- Habermas's typology of communicative action :
- According to formal -pragmatic criteria (speech acts),
 - function of language
 - -orientation of action
 - -focus of communication action
 - -demand on validity
 - -relation to the type of the world (objective, social, subjective world)

Jürgen Habermas Theorie des kommunikativen Handelns

- Targets of communicative acting human are:
- Utilitarian, Truthful and Affective
- Intersubjectivity neither subjective, so determined by the exclusive status of communicating individual, nor objective, therefore crossing this subject into the world no. 3.
- By the creation of intersubjective relation in everyday life in life world (Lebenswelt), are communication actors driven by rules and communicate by the agreed and therefore valid meanings.
- Character of rules is changing, as well as validity, principles of communication stay longer time without change (rules of Language game : Sprachspiel – Wittgenstein)
- Basics principles: orientation of communication actor on success,

orientation of communication actor to be

understand

Jürgen Habermas

Theorie des kommunikativen Handelns

Reproduction of ideology

Reflection of intersubjective relations is caused by distorted idea of their character

1.Understanding the meaning – 2.interpretation of meaning in out of text context of social reality – 3.sense

1.Pressure of ideology on the idea about character of intersubjective relations

2.pressure on symbolic system
3.changes in the language
4.reproduction of those changes in the language
5.reproduction of language distortion
6.reproduction of distorted world image
7.reproduction of distorted social structure, social relations, values

Jürgen Habermas Theorie des kommunikativen Handelns

Strategic communicative action

Focused on the action of the other

Open – (with conscious aim of manipulation)

Corresponding with communication in Lebenswelt – speech acts connected to the objective world no.3

Hidden – (with subliminal manipulation) – speech acts on the language level distorted by ideology – ritualization – (K.O. Apel – "communication machine" highly formalized communication. *Because it says so--- it can't say differently*)

Jürgen Habermas Theorie des kommunikativen Handelns

G. Orwell: Politics and the English Language

Self-completed prophecy

An effect can become a cause, reinforcing the original cause and producing the same effect in an intensified form, and so on indefinitely.

A man may take to drink because he feels himself to be a failure, and then fail all the more completely because he drinks.



G. Orwell: Politics and the English Language

Principles of non-ideological use of language

- Never use a metaphor, simile, or other figure of speech which you are used to seeing in print.
- Never use a long word where a short one will do.
- If it is possible to cut a word out, always cut it out.
- Never use the passive where you can use the active.
- Never use a foreign phrase, a scientific word, or a jargon word if you can think of an everyday English equivalent.
- Break any of these rules sooner than say anything outright barbarous.
Validity in political systems

Political Marketing

in one God you believe

BELIEVE IN POLITICS

Karl O. Apel

- World orders (sources: hermeneutics, L. Wittgenstein, B. Russel, G.W.Leibnitz secret metaphysic)
- "Transformation der Philosophie"
- Problem of recognition of the world from language
- According to the analogy principle have

world order,

language order and

logical-mathematical order, IDENTICAL FORMS.

Those orders allow structural creation of the world (Abbildung) – real world (Welt-Tatsachen), in the world of designation of the reality – in language (Zeichen Tatsachen)



Karl O. Apel

World orders

What does mean order for language?

What does mean language for order?

• • •

Who does research? – logician, linguist

Speaking is based on time order of signs.

Writing is based on space order of signs.

For study of ideology is suitable approach, which uses formal logical order by the data collecting and sorting and hermeneutical approach by selection of sources, analysis and interpretation.

Text and extra-textual reality

Symbol is unit in the text representing extra-textual reality (objects of the outer world and thoughts)

Symbol convey a message

P. Ricoeur – whole text carries meaning–

in the reality context out of text -

carries sense

(hermeneutic method of preunderstanding – hermeneutic circle) pragmatic – transcends text into extra-textual reality



Validity and facticity in social discourse Political symbolism

H. Pross "Politische Symbolik", 1974

- World is a set of symbolic expressions
- (see Lotmann Semiotics)



In the text is created world order with help of symbols, which represent it (e.g. Natural law definition – in the reality are only repeated phenomena – the law exist only in human's mind – and is by the language fixed in the text)

KEEP IT SIMPLE, STUPID

Validity and facticity in social discourse **Political symbolism**

- Political symbols : what nature do have: peace, war, friendship, democracy, freedom?
- Meaning of Conventions are not uniform and that is why their acceptance is not absolute (it is prevented by the interpretation of symbols)
- Form has social character, not content
- Magnificence of baroque church is not given by the stone, from which it is constructed, but by the feeling of smallness, fear of heights and depths and straggled walls. Magnificence is impression from symbols.
- Feeling of national pride by the sound of national anthem, by the look at symbol of the state, memorial...

Political symbolism

H. Pross "Politische Symbolik", 1974

Reduction of symbolic system

Reduction of number of combinations of symbolic meanings to the types, stereotypes, which meanings we have fixed, without necessity they interpret again.

Simplified communication by those symbols (e.g. Language castes – slang, argot)

Categories of simplified communication:

externality – superficiality, inwardness – taciturnity, simplification – impoverishment, openness - relativity

Validity and facticity in social discourse Political metaphor

Symbolical designation with transfer of meaning – often used in ideological texts

It is economical (simplification), it is external and relative (bigger freedom of interpretation of meaning than non metaphorical statement)

Karaulov, N.J. Political Metaphor, Helsinki, 1991

Method of research of presence of metaphor in the political text. Understanding their sense in context of ideological conception and critical revealing of ideological distortion of reality with help of hermeneutic interpretation their functioning for achievement of ideological manipulation of sense.

Validity and facticity in totalitarian system

- Democratic social system allows competition of political products commercialization of politics – political marketing
 - Discourse is communication discussion with internal contradictions
- Totalitarian system does not allow competition of political products one (total) coherent ideology
 - Discourse is one-way propaganda without contradictions

Propaganda

Political Marketing

Propaganda

- Persuasion
- Influence on customer of political product

Propaganda

Persuasion

- (Lat. Persuasio) we should understand as persuasion, conviction, inducement. Verb persuadero, -ere means convict, persuade, induce, seduce or move somebody.
- World formation base is (suadero, -ere) means advise, recommend, propose, suggest someone something.
- This world base is related to the world Suadela too, which is, according to ancient mythology, eloquent goddess of persuasion, called in Greek Peitho (Grác, 1985)
- Grác, J.: Persuádzia ovyplyvňovanie člověka človekom. Matrin: Osveta,1985

Spin doctor

someone whose job is to make ideas, events, etc. seem better than they really are, especially in <u>politics</u>

American comedy WAG THE DOGS spin doctoring







- explanatory or speculative hypothesis suggesting that two or more persons, or an organization, have conspired to cause or cover up, through secret planning and deliberate action, an event or situation typically regarded as illegal or harmfully.
- Hidden idea, hidden forces mass manipulation

Conspiracy Theory

- Rosenthals Effect self-fulfilling prophecy
- I believe in "world order" and this order becomes for me "real" (influence of perception and behavior)
- Theory of selective perception
- Validation of information by itself



Bildenberg





Political symbols







Statue







The best IDOL has no picture or statue



Mao Zedong

Political narrative

The most important aspect of any political campaign is the narrative.

• **the story** behind a candidate – their history, their beliefs, their personality and all of the traits and characteristics that make them worth voting for.

Barack Obama's narrative, on the other hand, was that of a **political outsider whose fresh approach** and focus on creating real change would transform politics.

NICK GIBSON



belief in fairy tales

BIG NARRATION

Political narrative







Commoner

American Dream

Savior





Martyr



Hero

Text Analysis

Political Marketing

ČSSR



Political metaphor.

Conclusions of XXVII. congress KSČ, 1987

Address of general secretary ÚV KSČ

s. Gustáv Husák

Use of metaphorical means in the phrases





Software of the Text analysis : ČNK: Dictionary of communist totality

74 Bonito	
Manažer Korpus Dotaz Konkordance Zobrazení Výběr Nápověda	
Nový dotaz 🔟 📕	💌 jméno: 📃 🗾 totalita 🛁
, až mu hlas přeskakuje . Na Dimitrovovo vítězství v roce 1933 vzpomněl naší krásné vlasti . Drancovali nejlepší lesní porosty , při čemž lesní osudu plánu nerozhodují jednotlivé rekordy . Jde o to , aby každý mladý pyšně : - Vidíte , naše Květa byla až v Číně ! Kdypak by si tohle mohl Bratislavy , který uzavřel s OKD pracovní smlouvu na tři roky . Bývalý Francie po míru . Masové stávky jsou jasným důkazem , jak si francouzský vlastenců , kteří tam byli vězněni v žalářích a ve sklepeních kostelů . Bývalý oslavě Svátku práce . Soudružka Jarmila Bartoňová , rozpisářka Husinecká , dosoustružníků , laureátů Stalinovy ceny Sergeje Bušujeva a Pavla Bykova . Známý výkupu jde nám především o to , aby plnomocník nebo výkupní pracovník, pracovníků v březnu t. r. , nebo soudruh Bohumil Vaculík , nejlepší skladištní návštěvníkovi , který mezitím přišel , že se mu hned bude věnovat . Tento bývalý výboru . Rukou vrahů padl předseda MNV , řídící učitel Tomáš Kuchtík , lesní předseda MNV , řídící učitel Tomáš Kuchtík , lesní dělník Josef Roupec a kanceláře a pod . Poměr k státní disciplině se projevuje v tom , jak se , a k tomu je třeba mnoho znát a mnoho vědět . O co víc musí znát dnes sprostou vraždou . 2 . července tedy byl Gregorio Raimundo López , španělský ošetřovatelky atd . Mezi dosud přihlášenými posluchači je 17letý učen i 50letý konalo v podniku , jehož ředitelem je Li Čon Juk . Na shromáždění promluvil	dělník ve skladu nebo administrativní pracovník v kanceláři pracoval uvědoměle dělník v Gottwaldovském kraji , a řada předních pracovníků ve všech okresech
> Query : "dělník"	
Zobrazeno: 1+50/665 (7%) Řádek: 1	
🛃 Start 🛛 🧿 🖉 🔍 🖆 sociologie 🛛 👩 Microsoft Power 🕅	🛿 2 Microsoft Off 👻 🧊 harry pross - Hie 🐂 Bonito CS 🌾 🕏 💵 13:21

F. Čermák a kol, 2010

Politic metaphor.

Conclusions of XXVII. congress KSČ, 1987

Area of metaphor: militarism

Match – peacemaking action, revolutionary action

Front – ideological area, social, propagandistic, journalistic, cultural, educational, artistically, work area

Politic metaphor.

Conclusion of XXVII. congress KSČ, 1987

Area of metaphor: militarism

Mobilization – force for overcome the shortcomings, the use of reserves, getting people

Faith-ideological action, communist party action

Political metaphor.

Conclusion of XXVII. Congress of KSČ, 1987

Area of metaphors: gardening

- *Roots* –social conventions, sources of deformation in society
- *Root out* eradicate deformation
- thicket of regulations

Political metaphor

Conclusions of XXVII. congress KSČ, 1987

Area of metaphors: theatre

Play role – perform the function, in society, in perestrojka (more active role)

Overture – beginning of working of ideological system

Political metaphor.

Conclusions of XXVII. congress KSČ, 1987 Next areas of metaphor: **movement (steps, stalling, barriers..) instruments (tools,..) , mechanism**

Symbols in time

 Development of picture of Czechoslovakia history in politics symbols 50-80's keyword "padesátá léta v ČSR" (fifties in CS) – Google 7.1.2016



keyword "šedesátá léta v ČSR" (sixties in CS) – Google 7.1.2016



KEYWORD "sedmdesátá léta v ČSR" (seventies in CS) – Google 7.1.2016



KEYWORD "osmdesátá léta v ČSR" (eighties in CS) – Google 7.1.2016

Google osmdesátá léta v čsr





Bezpečné vyhledávání -

0

4

O

\$

Vše Obrázky Videa

Zprávy Nákupy

Vyhledávací nástroje Vice -



KEYWORD "KSČ" (COMMUNIST PARTY OF CS) – Google 14.12.2015



«Люди всегда были и всегда будут глупенькими жертвами обмана и самообмана в политике, пока они не научатся за любыми нравственными, религиозными, политическими, социальными фразами, заявлениями, обещаниями разыскивать интересы тех или иных классов» (В.И.Ленин. Полн. собр. соч. т. 23, с.40–48.

Thanks for attention

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- 5 Political Marketing Tactics That Really Work https://blog.udemy.com/politicalmarketing/JUNE 10, 2014 BY <u>NICK GIBSON</u>