

How to have better conversations? Listening comprehension

Celeste Headlee

- 1) She starts the talk with a question in order to:
 - a. Make the public laugh
 - b. Demonstrate we are unable to talk on the social media
 - c. Show it is difficult to have conversations with people we disagree
- 2) She thinks that
 - a. It's natural that every conversation has a potential to evolve into an argument, because people differ
 - b. It's no longer safe to discuss subjects previously considered safe
 - c. It's impossible to communicate successfully because of technology
- 3) People can't talk to each other:
 - a. Because they are not trained this skill at home or at school.
 - b. Because kids are unwilling to learn the skill.
 - c. Because people have no opportunity to talk to each other.
- 4) What does she say about the popular tips on how to have a good conversation?
 - a. It's absolutely a number one priority to maintain eye contact.
 - b. She downplays all of these as irrelevant.
 - c. She believes that preparing a list of topics to discuss is a good idea in her work as an interviewer.
- 5) You should master all the 10 tips. T/F.
- 6) It's a good idea to invite experts to her show as we can learn much more than from ordinary people. T/F
- 7) The best questions to ask are:
 - a. Simple yes or no questions, as later the interlocutor can expand on any topic they feel.
 - b. Complex questions so that the speaker doesn't feel patronized.
 - c. Simple wh-questions, as it forces the interlocutor to answer these.
- 8) What does she mean by "let your thoughts come and go" mean?
 - a. Being flexible with your questions
 - b. Make sure you cover all the key areas you're interested in
 - c. If you disagree with your speaker, don't let it bother you.
- 9) As for sharing experiences, she claims:
 - a. It's good to have a similar experience because you can understand your interlocutor better
 - b. It's good to just listen as everyone's experience is a bit different, even if they seem similar.
 - c. It's good to think of a similar experience and share it with your interlocutor as it will make them feel better.
- 10) Repeating:
 - a. Is never good, mainly because it's boring.
 - b. Sometimes you need to repeat things while talking to children.
 - c. Might be perceived as offensive in addition to being boring.
- 11) She exemplifies that listening is a priority as:
 - a. You're not going to get into trouble if you only listen

b. Listening allows you to reply more successfully.

c. But it's obvious.

12) It's easy for Celeste Headlee to be interested in people as she has met many interesting people since she was a child. T/F